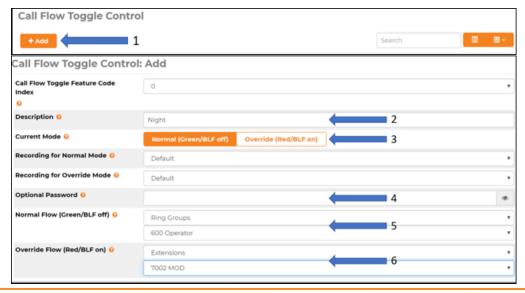# COMXCHANGE™

PBX · CALL ACCOUNTING · VOICEMAIL

CALL FLOW CONTROL (NIGHT MODE)

A Call Flow Control (CFC) creates feature code that can toggle between two destinations. The feature code is *28 followed by an instance number beginning with 0 so the first CFC will be *280. There can be 10 CFC instances the last being *289. The CFC can be enabled by directly dialing the feature code or it can be enabled by a using a BLF Button. A hotel can use this for their front desk which they may want to ring different or additional extensions in the evening then just the front desk ring group used during the day.   To Create a CFC Follow these steps

In the ComXchange Web GUI Navigate to Advanced Configuration > Call Flow Control

1. Click on Add

2. Fill in the Description Field. (Night)

3. Select the Normal (Green/BLF off) Button

4. Enter a password if you would like to protect the CFC mode.

5. Choose the destination of the normal call flow. (Operator)

6. Choose the destination of the override. (MOD)

7. Click on Save and Apply Config

You can test activating and deactivating the CFC by dialing *280. You can test the functionality of the CFC by creating a Misc Application that points to the Night CFC then dial the feature code number. While Night mode is activated and deactivated.

Once the Night mode call flow control has been tested you can point an inbound route to the Night Mode CFC. A BLF Button with the value of *280 can then be created on a SIP phone to toggle the CFC on and off.

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