



COMXCHANGE

SETTING THE NEW STANDARD

N THE HOSPITALITY INDUSTRY, CUSTOMER SERVICE IS HELD TO THE HIGHEST STANDARDS.

And while a phone system is no longer a revenue center, it is at the center of your operations. A phone system is the way that reservations get booked. It's also how guests contact the front desk, request a wakeup call, or order room service. And, it is needed for life-safety to call 911. In other words, the phone system enhances the guest experience and needs to be working all the time.





ComXchange is a cloud-based and on-premise voice communication platform that bundles phones, voicemail and call accounting together in a unified communications system. It is setting the new standard for the hospitality industry and integrates with all major hotel property management systems (PMS). ComXchange is feature rich yet cost effective. It's reliable and dependable, too.

As business evolves, more applications are being delivered through the cloud.

ComXchange's cloud application offers all the features and functionality of a premise-based phone system, but the system is housed in the cloud. Instead of a large, upfront capital expenditure, the cloud offers small monthly payments which include software upgrades and support. The predictable monthly fee and low upfront capital expenditure makes this a budget friendly option.



BENEFITS

- CLOUD-BASED OR ON-PREMISE PLATFORMS
 Cloud-based systems offer the freedom from hardware and come with a small monthly payment.
- FEATURE-RICH SYSTEM TAILORED TO HOSPITALITY ComXchange was developed exclusively to meet the demanding needs of the hospitality industry. ComXchange integrates with all hotel PMS systems and has features like voicemail and call accounting built right in.

INCREDIBLE VALUE

Often hotels are forced to make do with either low-cost systems that lack compatibility, or super expensive enterprise systems that just don't fit. ComXchange is a much better choice with simplified pricing and no hidden fees.

- NATIONWIDE NETWORK OF RESELLERS
 ComXchange is exclusively sold through national and regional resellers. These highly trained professionals offer local support and industry knowledge.
- OUTSTANDING CUSTOMER SUPPORT
 We value our customers and treat them that way. With
 our industry experience, we have pretty much seen it all,
 and work hard to treat our customers with personalized
 customer support.
- LEGACY COMPATIBILITY
 ComXchange offers an open-standards hardware platform that allows you to reuse your existing guest phones saving you thousands of dollars on your upgrade.
- CARRIER GRADE RELIABILITY
 Let's face it. You have enough headaches. The last thing you need is for your phone system to be down. Again. ComXchange has proven itself reliable. Day after day. Year after year. If you want a unified communications system that works reliably, look no further than ComXchange.

COMXCHANGE HIGHLIGHTS

- All-in-one hospitality communications system
- PMS integration with all major brands
- Wakeup calls
- E911 emergency notification
- Housekeeping status
- Remote support and network monitoring
- Voicemail system
- Integrated call accounting
- Integrated housekeeping IVR
- Easy-to-manage automated attendant
- Open design for easy integration
- Supports boutique or large properties
- Simplified licensing
- Enables staff mobility
- Outstanding service and support
- Best value in the marketplace
- Easy-to-use new GUI interface

ABOUT 360 NETWORKS

360 Networks was founded in 2014. They own and manufacture ComXchange, a leading cloud-based and on-premises voice communications system. Designed specifically for the hospitality industry, ComXchange integrates with all major hotel property management systems. ComXchange provides an all-in-one unified communications solution with phones, voicemail and call accounting bundled together. Come see why ComXchange is rapidly setting the new standard in voice communications for the hospitality industry.

