COMXCHANGE™

Setting the New Standard

Enterprise/Business PBX Solution

POWERED BY 360 NETWORKS LLC

COMXCHANGE™

STANDARD SYSTEM FEATURES

CALL FEATURES

- ACD QUEUES
- AUTOMATED ATTENDANT
  - Company Operator Access
  - Directory dial-by-name
  - Multi-level Menus
- AUTO ANSWER*
- BLACKLISTS
- CALL FORWARD
  - On Busy
  - On No Answer
- CALLER ID
- CALLER ID BLOCKING
- CALLER ID ON CALL WAITING
- CALL MONITORING
- CALL PARKING
- CALL QUEUING
- CALL RECORDING
- CALL ROUTING (DID & ANI)
- CALL TRANSFER
  - Blind
  - Supervised
- CALL WAITING
- CONFERENCE BRIDGE
- DISTINCTIVE RINGING*
- DIRECTED CALL PICKUP*
- DIRECT TRANSFER TO VOICEMAIL
- DO NOT DISTURB
- ENUM
- EXTENSION STATUS
- HOLD
- HOT LINE / RINGDOWN*
- INTERCOM/OVERHEAD PAGING
- INTERCEPT USER
- LAST NUMBER REDIAL
- MOBILE PHONE TWINNING
- MUSIC ON HOLD
- MUSIC ON TRANSFER
- PICKUP GROUPS
- REMOTE CALL PICKUP
- SPEED DIAL
- TALK DETECTION
- THREE-WAY CONFERENCING

CORE SYSTEM

- BACKUP & RESTORE
  - Automatic System Backup
  - Roll Back and Restore
- DATE & TIME SYNCHRONIZED TO ATOMIC CLOCK
- DAYLIGHT SAVINGS TIME ADJUSTMENT
- WEB BASED ADMIN INTERFACE
- LINUX OPERATING SYSTEM
- STREAMING MEDIA (ON HOLD)

NETWORK

- ANALOG STATIONS/TRUNKS
- IP PHONE PLUG-AND-PLAY
- REMOTE OFFICE SUPPORT**
- QOS SUPPORT
- PRI/T1/E1 CIRCUITS
- SIP TRUNKING
- VOIP GATEWAYS

REPORTING

- EMERGENCY CALLS
- CDR & SMDR RECORDS
- CENTRALIZED LOGGING & ALARMS
- RESOURCE USAGE GRAPHS
- REMOTE SYSTEM MONITORING

ROUTING

- AUTOMATIC ROUTE SELECTION
- DIRECT INWARD SYSTEM ACCESS
- FLEXIBLE EXTENSION LOGIC
- HUNT GROUPS
- NUMBER TRANSLATIONS (ANI OR DNIS)
- ROAMING EXTENSIONS
- ROUTE BY CALLER ID
- SIMULTANEOUS RING
- TIME-BASED ROUTING

SECURITY

- AUTHENTICATION FOR SIP EXTENSIONS
- SECURE FIREWALL

EMBEDDED VOICEMAIL

- APPEND MESSAGE
- CALLER ID IN MESSAGE
- EMAIL NOTIFICATION
- MESSAGE ENVELOPE
- PERSONAL GREETING
- VISUAL MESSAGE WAITING INDICATORS*

SUPPORTED ADD-ON MODULES

- CALL ACCOUNTING

SUPPORTED CODECS

- G.711
- G.722
- G.729

* Handset dependent
** Additional equipment may be required

ABOUT 360 NETWORKS

360 NETWORKS was founded in 2014. They own and manufacture ComXchange, a leading cloud-based and on-premises voice communications system.

ComXchange provides an all-in-one unified communications solution with phones, voicemail and call accounting bundled together. Come see why ComXchange is rapidly setting the new standard in voice communicatons for the business industry.

360 NETWORKS

Setting the New Standard

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